



## 8.2 Tenants' Rights

Tenants of SGCH have the right to:

- Fair and non discriminatory treatment.
- Be treated with respect.
- Access to safe and secure housing.
- Be consulted on housing needs and preferences.
- Confidentiality of personal information provided.
- Be consulted on substantial changes on the way the tenancy is managed.
- Security of tenure within the terms of the tenancy agreement, funding guidelines and their rules.
- Complain and appeal against decisions.
- Use an advocate.
- Be informed of how to participate in the organisation and to contribute to decision making.