



7.8 Non-rent Charges

Purpose

To ensure that tenants reimburse SGCH for non-rent charges including the cost of water usage.

What are non-rent charges?

Non-rent tenancy charges are any expenses related to the tenancy other than rent. They include:

- Tenant charges
- Water usage charge

Tenant charges

For details regarding tenant charges refer to the Tenant Charges policy.

Water usage

Tenants will only be charged for water usage in properties where there is a separately metered supply and where water efficiency measures are installed in accordance with the *Residential Tenancies Act 2010*.

Payments for non-rent charges

Tenants must clearly specify what the payment is for when they are making a payment. Payments made for rent cannot be transferred to the non-rent charges unless the tenant agrees. The minimum amount tenants can pay off is \$10.00 per week subject to SGCH discretion.

Outstanding non-rent charges

Outstanding non-rent charges are handled in a similar manner to rental arrears. For further information refer to the policy, Debt Management.

Appealing decisions about non-rent charges

Tenants can appeal decisions made about non-rent charges. The Consumer, Trader and Tenancy Tribunal (CTTT) can also hear matters concerning claims for non-rent charges. SGCH may apply to the CTTT to resolve a matter if the tenant and SGCH cannot resolve the matter. Tenants can obtain independent advice about such matters from the Tenants Union of NSW.

Related documents/resources

- Policy – Tenant Charges
- Policy - Debt Management
- Policy - Breach of Tenancy
- Website: [Consumer, Trader and Tenancy Tribunal](#)
- Website: [NSW Fair Trading](#)
- Website: [Tenants Union of NSW](#)