



St George Community Housing

Policies

Section 6 — Working with the Community

6.1 Working with the Community

General principles

- To be involved in the stabilisation of communities with tenants involved in their neighbourhood.
- To improve management of large public housing estates with community housing stock in partnership with Housing NSW and relevant government and non-government agencies.
- To facilitate greater integration of social housing into the general community for social housing tenants.
- To strengthen tenant participation in wider community issues.

Access to support for tenants with special needs

SGCH is to:

- Ensure tenants and applicants have a greater awareness and choice of support options.
- Provide housing information, advice and referral for tenants.
- Ensure each individual tenant has a designated Housing Manager responsible for all tenancy and property matters.
- Provide appropriate and effective referral and support links to tenants with special needs through formal partnership arrangements with support services targeting people with special needs.

Building community capacity

SGCH has a role to build community capacity through the resourcing of tenants. Tenant participation can be enhanced and participation raised in the wider community issues by:

- Enabling tenants to become a director of SGCH.
- Encourage tenants to be a member of SGCH Tenant Advisory Group.
- Encouraging tenant participation in community consultations for specific issues.
- Encouraging tenant's participation in attending state-wide social or community Housing tenant's meetings/conferences.

SGCH can increase its participation in wider community issues by:

- Keeping informed of developments within the social housing sector. SGCH regularly attends social housing meetings, workshops, forums, seminars and conferences.
- Promoting social housing issues to the wider community. SGCH continues to advise/lobby local and state governments when appropriate via the NSW Federation of Housing Associations.
- Being an active member of the NSW Federation of Housing Associations and getting involved in various working groups and the State Council.
- Encouraging involvement in various working groups, reference groups, sub-committees, consultative committees established by the funding agencies.
- Encouraging staff to be an Accreditation Peer Evaluator.



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- Encouraging representation from SGCH on peak housing bodies.